

ABSTRAK

Penelitian ini bertujuan untuk menguji dan menganalisis pengaruh Dukungan Manajemen Puncak, Kemampuan Teknik Personal, Keterlibatan Pengguna, Program Pelatihan dan Pendidikan, serta Formalisasi Pengembangan Sistem Informasi terhadap Kinerja SIA. Populasi dalam penelitian ini adalah 46 Perusahaan Jasa Perhotelan di Kota Semarang. Pengambilan sampel menggunakan metode convenience sampling. Karyawan perusahaan jasa perhotelan yang bekerja dalam departemen akuntansi dan keuangan sebagai responden. Sampel yang ditetapkan dan diperoleh 10 perusahaan. Instrumen penelitian ini berupa kuesioner yang dibagikan secara langsung ke perusahaan yang bersangkutan kemudian diperoleh 50 data yang diolah, sehingga sampel penelitian ini ada 50 responden. Analisis data dalam penelitian ini menggunakan Statistika Deskriptif, Uji Validitas, Uji Reliabilitas, menggunakan aplikasi SPSS. Sementara Analisa Pengukuran, dan Uji Struktural menggunakan SmartPLS.

Penelitian menemukan pengaruh positif variabel (1) Dukungan Manajemen Puncak terhadap kinerja SIA, (2) Kemampuan Teknik personal tidak memiliki pengaruh terhadap kinerja SIA, (3) keterlibatan pengguna tidak memberikan dampak terhadap kinerja SIA, (4) Program Pelatihan dan Pendidikan memberikan dampak terhadap kinerja SIA, (5) Formalisasi Pengembangan Sistem Informasi tidak memberikan pengaruh terhadap kinerja SIA.

Kata Kunci: Dukungan Manajemen Puncak, Kemampuan Teknik Personal, Keterlibatan Pengguna, Program Pelatihan dan Pendidikan, dan Formalisasi Pengembangan Sistem Informasi, Kinerja SIA

ABSTRACT

This study aims to examine and analyze the effect of Top Management Support, Personal Technical Ability, User Involvement, Training and Education Programs, and Information of System Development Formalization about the performance of the accounting system. The participants in this research are 46 employees from Semarang City's Hospitality Service Companies using convenience sampling methods. The respondents are the employee in Hospitality Service Company that work in accounting and finance department. In the final of the survey, 10 companies are on the list. The instrument of this research is questionnaire that given to their company, in the end 50 respondent are on the list that can be processed. Data analysis that used for this research are Descriptive Statistic Validity Test, Reliability Test, Measurement Analysis, and Structural Test using SPSS and SmartPLS.

The output if this research showed that the effect of (1) Top Management Support are positive on how well accounting system information is performed, the effect of (2) Ability of Personal Technical are not positive on how well accounting system information is performed, the effect of (3) User Involvement are not positive on how well accounting system information is performed, the effect of (4) Training and Education Programs are positive on how well accounting system information is performed, the effect of (5) Formalization of Development if System Information are positive on how well accounting system information is performed.

Keyword: Top Management Support, Personal Technical Ability, User Involvement, Training and Skills Programs, and Implementation of System Development Information