# Affective\_Response\_and\_Attracti on\_Effect\_on\_Consumer\_s\_201 9.pdf by Eric Santosa

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### Original Paper

# Affective Response and Attraction Effect on Consumer's

## Intention to Buy

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#### Abstract

Studies of attraction effects commonly exercised by an experimental techniques, in which the effect is truly experienced. While the effect is apparently obvious, what is the consequence of generating an intention to buy? In addition, do the consumer's moods and emotions affect the intention? If the moods are not fine does the consumer still want to choose the same brand/product? The answers are the purpose of the study. A sample which consists of 100 respondents is withdrawn by convenience and judgment method. Amos 16.0 and SPSS 16.0 are employed in analyzing data. The result shows that both, the attitude and subjective norm, are affected by the attraction effect. In addition, while the creation of attitude is affected by the attraction effect, it also influenced by the affective response. Futhermore, the customer's intention to buy is built up as theorized.

#### Keywords

affective response, attraction effect, attitude, subjective norms, perceived behavioral control

#### 1. Introduction

The attraction effect phenomenon declares that a particular object will be seemingly more appealing when another close objects' attributes are inferior (Huber, Payne, & Puto, 1982; Huber & Puto, 1983; Ratneshwar, Shocker, & Stewart, 1987). In marketing the effect might lead to a tactical sales which let a particular product has higher transaction. Say, a Korean leather jacket which its price is \$500 has no much attention when it is displayed alone in the corner of a perticular store. It will later on, be more attractive when the store owner pickes up other jackets which apparently their quality are not similar, look like inferior to the Korean jacket, while its prices are more expensive and they are placed around. Consumers likely prefer the product which is dominant to other/others. Its superiority obviously makes somebody to eagerly choose the product. Sentient Decision Science (2014) gives examples of two

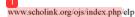
high-end toasters. Toaster A has two slots which are wide enough for bagels, and costs \$49. Toaster B has four slots which are wide enough for bagels as well, and costs \$89. Which one will be choosen? By trading-off between number of slots and price, a customer might be willing to pony up the extra \$40 bucks and go fo Toaster B. When a third Toaster is added, it likely the choice changed. How come? It happens as follows. Toaster C has two slots, it costs \$49, but it is not wide enough for bagels. Toward Toaster A, it has similar price, but based on the width it is inferior than A since it is not wide enough for bagels. It produces an attraction effect toward the Toaster A. While the Toaster A has a dominating position, it looks more appealing which inevitably increases the preference for Toaster A.

Some studies also confirm the phenomenon, such as Kardes et al. (1989), Aaker (1991), Simonson and Tversky (1992), Lehman and Pan (1994), Sivakumar. and Cherian (1995), Lianxi et al. (1996), Doyle et al. (1999), Dhar and Simonson (2003), Kim and Hasher (2005), Kohler. (2007), Won (2012), Howes et al. (2016), and Gluth et al. (2017). Such occurrence also happens when the superiority does not only denote to both attributes, but also in a particular attribute only (asymmetrical dominance) (Simonson, 1989; Simonson & Tversky, 1992; Huber & Puto, 1983; Hedgcock & Rao, 2009).

Concerning with marketing, the attraction effect is basically not far from an individual's desicion to choose a particular product. It is proclaimed that because of the effect, an individual might alter his/her choice from non-dominating product to dominating product. From psychological point of view, somebody might ask, what is the chronology of decision? What part of the process which finally activates the behavior (e.g., to choose the dominating product)? Santosa (2014, 2015) explores the influence of the effect on the activation of behavioral intention. While the activation of a particular behavior is preceded by a behavioral intention, the intention itself is ignited by an attitude, a subjective norm and a perceived behavioral control (Ajzen, 1991). Further, Santosa (2013, 2014, 2015) finds out that the process of generating the intention is inevitably affected by the attration effect, particularly the attitude and the subjective norm. In other word, the process of generating a behavior through an intention is obviously under the influence of the attraction effect.

It is commonly understood that a behavior is resulted by affective and cognitive processes (Peter & Olson, 2002; Stangor, 2014). While Zajone (1980) recognizes that feelings (affective) often precede cognitive processes, the thought is inevitably influenced by feelings. In addition, when cognitive is in process during making a decision, it is unavoidably affected by affective (Isen, 2001). While it is known that affect consists of positive and negative affect, some studies, such as Barone et al. (2000), Kahn and Isen (1993), Lee and Sternthal (1999) affirm that the positive affect enhances problem solving and decision making. A further study of Gable and Harmon-Jones (2010) state that positive and negative affects of low motivational intensity broaden attention, whereas positive and negative affects of high motivational intensity narrow attention.

Since the attraction effect might alter a choice, and affect whether positive or negative, affected a thought, what kind of choice when the two simultaneously influence the cognitive processes? The answer is the purpose of this study that is to intensely know the influence of affective respond and 91



effect of attraction to customer's behavior, particularly his/her behavioral intention. Some theoretically reviews are provided. An enlightenment of methods, analysis and findings are reported.

Formulating Hypotheses

a. The relation between the Attraction Effect (AE) with the Attitude (Ab) variable, and the Subjective Norm (SN) variable.

In a cognitive system, the work of information and evaluation are in line; they work in the same direction. Information might lead to a thought, which in turn develops into a conviction (Peter & Olson, 2002). Whether information or evaluation makes a great contribution to assessing a particular object, it is inevitably affected by the assessor's subjectivity. Thereby, an assessment towards a particular brand leads to a value, in which a consumer believes that the particular brand has a perceptive attribute in a particular product category (Pan & Lehmann, 1993). As a matter of fact, the perceptive attribute does not actually exist, it is an abstract. Therefore, each consumer might have a different perception (Schiffman & Kanuk, 2000).

About the assessment itself, the consumer firstly classifies the information, incorporates it with their past experience, and later on comes to a conclusion which arises as a response (Peter & Olson, 2002). The subjective assessment occurs by means of a learning process related to the attribute's dimensions, by comparing a brand with others, and even reducing the amount of the attribute's dimensions which had previously just been perceived.

With the great quantity of brands available and the attributes of each product category, this makes it very difficult for consumers to integrate and analyze information, so they simplify their decision making process through subjective judgments, or a belief in a particular brand. The reason is the limitations of people's cognitive capacity (Bettman, 1979; Newell & Simon, 1972). In some studies on prices, consumers compared one price with others, resulting a perception of price. The price perception inevitably affected the consumers' comprehension of the quality and value of the products, and hence the intention to buy (Dodds et al., 1991; Monroe & Petroshius, 1981). The becoming more interesting of a product when an inferior product comes closer (attraction effect) obviously demonstrates the subjective judgment of consumers, the subjective judgment will lead to an attitude creation through an integration of belief and evaluation.

The subjective norm, which is developed through a normative belief and the motivation to comply, is apparently subjective. The more favorable aspects of the subjective norm clearly are in accordance with the inner wants, which always care for other people's intentions. Therefore the subjective judgment of the attraction effect will also likely affect the subjective norm, when other people's intentions arise from their subjective judgment of the attraction effect.

These views apparently correspond to Santosa's studies (2014, 2015) which show the influence of attraction effect on consumer's attitude and subjective norm. Consequently, two hypotheses can be formulated as follows,

- H1: The Attration Effect (AE) affects the Attitude's creation (Ab).
- H2: The Attration Effect (AE) affects the Subjective Norm (SN).

The affective system, as another point of view, automatically produces affective responses such ass emotions, specific feeling, moods and evaluation when stimuli come around (Peter & Olson, 2002). Since an attitude is one's total evaluation to do something (Ajzen, 1991), it is assumed that the affective respons will unavoidably color an attitude. Some studies can be implemented, such as the finding of Mishra et al. (1993) which suggests the influence of motivation on attraction effect; Hedgcock and Rao (2009) proclaim that the introduction of a decoy into a trade-off-type choice set reduces "trade-off aversion", or the decision maker's experienced trade-off difficulty. A decoy is an option which causes preference reversals between the two other options in choice set (Herne, 1997). A work of Kim and Hasher (2005) demonstrate that the efficacy of the attraction effect will be reduced in a particular condition.

Some other studies are evidence for the effect of affect on decision making (Kahn & Isen, 1993; Lee & Sternthal, 1999; Barone et al., 2000; Isen, 2003). Isen and Erez (2002) indicate that positive affect interacts with task conditions in influencing motivation. Fredrickson and Branigan (2005) and Hicks and King (2007) assert that positive affect broadens attention. Harmon-Jones and Gable (2008) suggest that the intensity of approach motivation should be considered as this intensity plays a role in whether positive affect causes broadening or narrowing of attention. Fredrickson and Branigan (2005) and Gable and Harmon-Jones (2008) intensify their study and find out positive affects low in approach motivational intensity broaden attentional scope. Likewise, Gable and Harmon-Jones (2008) and Harmon-Jones and Gable (2009) emphasize positive affects high in approach motivational intensity narrow attentional scope. Gable and Harmon-Jones (2010) finally affirm that the effect of emotion on local/global precedence is not due to negative versus positive affect but is instead due to motivational intensity. Positive and negative affects of low motivational intensity broaden attention, whereas positive and negative affects of high motivational intensity narrow attention. The next hypothesis can be formulated as follows:

H3: Affective Response (AR) affects the Attitude's creation (Ab).

b. The relation of Attitude toward behavior (Ab), the Subjective Norm (SN), and Perceived Behavioral Control (PBC) with Behavioral Intention (BI).

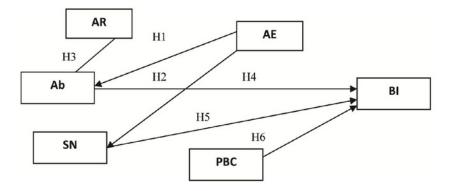
While it is in accordance with the TRA and/or TPB that behavioral intentions can be predicted by attitude toward behavior, subjective norm and perceived behavioral control (Fishbein & Ajzen, 1975; Ajzen, 1991), some studies (e.g., Jyh, 1998; Okun & Sloane, 2002; Martin & Kulinna, 2004; Wiethoff, 2004; Marrone, 2005; Kouthouris & Spontis, 2005; Santosa, 2013; Santosa, 2014; Santosa, 2015) are also in line with this theory. Thereby, the next hypotheses can be formulated as follows:

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- H4: The more favorable that the Attitude toward behavior (Ab) is, the greater the Behavioral Intention (BI) will be.
- H5: The more favorable the Subjective Norm (SN) is, the greater the Behavioral Intention (BI) will be.
- H6: The more favorable Perceived Behavioral Control (PBC) is, the greater the Behavioral Intention (BI) will be.

#### Research Model

Based on the hypotheses a research model can be developed as follows in Figure 1.



#### Figure 1. Research Model

Identification :	AE	:	Attraction Effect
	AR	:	Affective Responds
	Ab	:	Attitude toward behavior
	SN	:	Subjective Norm
	PBC	:	Perceived Behavioral Control
	BI	:	Behavioral Intention

#### 2. Methods

A sample is drawn using the convenience and judgment technique (Cooper & Schindler, 2001, 2008). Data are collected by questionnaires, distributed to respondents who have either already bought, or are interested in buying matic motorcycles. After examining the forms for the data's completion, 100 out of the 106 questionnaire forms were accepted which supposed meet the sample adequacy (Ghozali, 2004, 2007; Hair et al., 1995). A Likert scale is operated corresponding to a five-point scale ranging from 1 (=completely disagree) to 5 (=completely agree). The instrument, which denotes to indicators, will firstly be justified through confirmatory factor analysis. Further, data are analyzed by employing Amos 16.0.



#### 3. Result

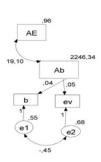
#### 3.1 Confirmatory Factor Analysis

<u>First Phase CFA.</u> The confirmatory factor analysis is not simultaneously carried out, but done in phases. The first phase contains two of independent variables, i.e., Attraction Effect (AE) and Attitude toward behavior (Ab). It actually also encloses two stages as well, firstly a relation which originally drawn from the variables' character theirselves and secondly a relation which has already been repaired corresponding to good indices. Table 1 shows scores of indicators which relate to goodness of fit, and Figure 2, 3 and 4 depict the CFA itself.

Table 1. First	Table 1. First Phase, Second Phase, and Third Phase of CFA						
Indicators	1st Phase/2nd Stage	2nd Phase/2nd Stage	3rd Phase/2nd Stage	Threshold			
Chi-square/Prob	666/0,717	226,220/0,000	434,905/0,000	29.588/p>0.05			
Cmin/df	0,333	13,307	24,161	$\leq$ 5			
GFI	0,997	0,800	0,749	High			
AGFI	0,965	0,577	0,498	$\geq$ 0,9			
TLI	1,007	0,616	0,390	$\geq$ 0,9			
RMSEA	0,000	0,333	0,457	0.05 s.d 0.08			

Source: data analysis.

<u>Second Phase CFA</u>. It also contains two independent variables, i.e., Affective Responds (AR) and Subjective Norm (SN). It encloses two stages as well. While scores of indicators are represented at Table 1, the CFA itself is illustrated at Figure 3.



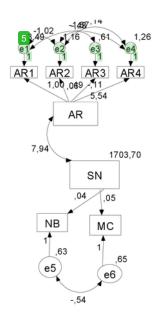
chi-square= ,666 prob = ,717 cmin/df = ,333 GFI = ,997 AGFI = ,985 TLI = 1,007 RMSEA = ,000

Figure 2. The CFA of AE and Ab



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<u>Third Phase CFA</u>. It is similar with the previous two. It testifies the CFA between variable Perceived Behavioral Control (PBC) and Behavioral Intention (BI) which demonstrated whether at Table 1 or Figure 4.



chi-square= 226,220 prob = ,000 cmin/df = 13,307 GFI = ,800 AGFI = ,577 TLI = ,616 RMSEA = ,333

Figure 3. the CFA of AR and SN

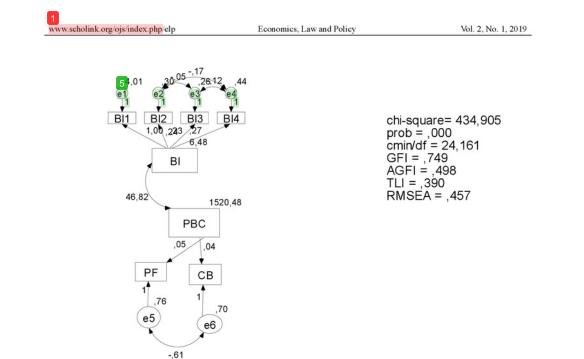


Figure 4. The CFA of PBC and BI

Standardized Regression Weight of Indicators. The modification models of 1st, 2nd and 3rd phase CFA produce standardized regression weight for all indicators >0,4 which denote that the factor loading of the manifests are above the minimum requirement (Ferdinand, 2002) (Table 2). It indicates that all indicators of AR (AR1, AR2, AR3, AR4), Ab (b, ev), SN (NB, MC) and PBC (PF, CB), BI (BI1, BI2, BI3, BI4) are valid.

#### 3.2 The Structural Equation Model

The model has three initial independents variable (AE, AR, PBC) and three dependent variables (Ab, SN, BI) in which the primary two dependent variables (Ab, SN) at some extent are treated as independent variables as well. Since the purpose of the study is eagerly to know the relationship between the two initial independents variable (AE, AR) and the primary dependent variables (Ab, SN), likewise among the three dependent variables separately and simultaneously, a structural equation modelling (sem) is employed (Hair et al., 1995). In addition, the use of SEM will give advantages such as fast, accurate and more detail. It is possible since the method performs a unification of factor analysis and path analysis (Ghozali, 2004, 2007).

An initial structural equation model is drawn by connecting all variables as hypothesized. This model is likely not thoroughly appropriate to expectancy, since all indicators, i.e., Chi-Square/Prob, Cmin/df, GFI, AGFI, TLI, RMSEA, do not meet the criteria (Appendix A). Consequently, a modification model is generated by connecting  $e13 \leftrightarrow e14$ ,  $e12 \leftrightarrow e14$ ,  $e11 \leftrightarrow e14$ ,  $e11 \leftrightarrow e13$ ,  $e7 \leftrightarrow e8$ ,  $e2 \leftrightarrow e8$ ,  $e2 \leftrightarrow e4$ ,  $e2 \leftrightarrow e3$ ,  $e1 \leftrightarrow e4$ , and  $e9 \leftrightarrow e10$ . This modification model seemingly produces better scores than before 97



(Table 3, Figure 5).

#### Table 2. Standardized Regression Weights

		Estimate
AR1<	AR	0.658
AR2<	AR	0.557
AR3<	AR	0.498
AR4<	AR	0.556
NB<	SN	0.912
MC <	SN	0.920
BI1<	BI	0.736
BI2<	BI	0.712
BI3<	BI	0.728
BI4<	BI	0.641
PF <	PBC	0.908
CB<	PBC	0.893
ev<	Ab	0.935
b<	Ab	0.944

Source: Amos output.

#### Table 3. The Second Indicators Resulted from Modification

Indicators	Initial Scores	Second Scores	Threshold	Justification
Chi-square/Prob	922,427/0,000	334,423/0,000	31.264/p>0.05	Not meet the
				criterion
Cmin/df	5,557	2,130	$\leq$ 5	Meet the criterion
GFI	0,646	0,781	High	Not meet the
				criterion
AGFI	0,552	0,707	$\geq$ 0.9	Not meet the
				criterion
TLI	0,685	0,922	$\geq$ 0.9	Meet the criterion
RMSEA	0,203	0,101	0.05 s.d 0.08	Not meet the
				criterion

Source: Data Analisis.

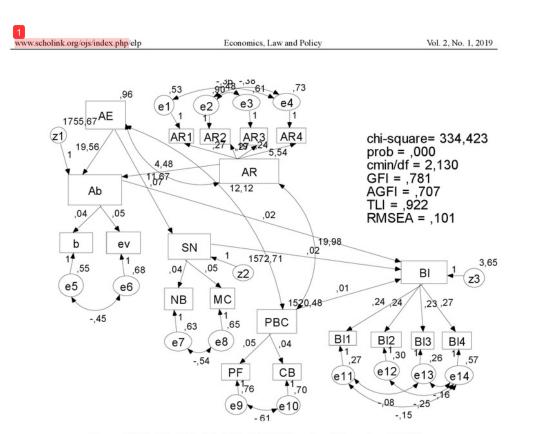
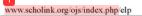


Figure 5. Modified Model of the Initial Structural Equation Model

Table 3 denotes that although not all the model's indicators meet the criteria, some (Cmin/df and TLI) equalize the requirements. It means that the model's data are in accordance with the structural parameter. As a consequent, the model is worthy of use.

Evaluation of Normality. Evaluation of normality is carried out by univariate test (Ferdinand, 2002; Ghozali, 2004). It is exercised by scrutinizing the skewness value whether its critical ratio values are less or equal to  $\pm 2.58$ . As a matter of fact, there are seven variables, i.e., AE, AR, BI1, NB, AR4, AR3, and AR1, whose c.r of the skewness value are more than  $\pm 2.58$ . As a consequent, it indicates that univariately the data distribution is not normal. To check further, a multivariate test is executed. The result of the data analysis shows up that the multivariate critical value is 38,594. It is more than 2.58 as required (Appendix 5). As a result, the normality test needs a bootstrap analysis.

Bootstrap Analysis. A bootstrap analysis is used to gain a fit model, since the normality test does not meet the pre-requisite. A Bollen-Stine's bootstrap analysis illustrates the following: (a) The model fits better in 498 bootstrap samples, (b) it fits equally well in 0 bootstrap samples, (c) it fit worse or failed to fit in 2 bootstrap samples, (d) testing the null hypothesis that the model is correct, Bollen-Stine bootstrap p=0.006. While the result indicates that the probability is smaller than 0.05 which denotes that it can not reject the hull hypothesis, the model; availability of use likely depends on the goodness of fit. As shown in appendix 3, the cmin/df=2.130 and TLI=0.922 suggest that the model is still worthy of use.



<u>Outliers.</u> Evaluation of the outliers can be carried out by either a univariate test or a multivariate test (Ferdinand, 2002). The univariate test is successfully employed by firstly converting the data to Z-scores, which should be less than  $\pm 3.0$  (Hair et al., 1995). The result indicates that most of the variables' Z-scores are less than  $\pm 3.0$ , except AE, AR, NB1, NB, and MC2, which their scores are more than  $\pm 3.0$  (Appendix 3). Therefore, the existence of outliers is indicated.

To check further, a multivariate outliers test is needed. It determines the *chi-square* value which subsequently is used as the upper limit, which could be calculated by searching on a *chi-square* table whose degree of freedom is equal to the number of variables employed, which is 37, under the degree of significance (p)=0.001. The *chi-square* value is found to be 69.292. In fact, most of the scores for Mahalanobis's distance are less than 69.292, except observations number 1, which inevitably suggests outliers (Appendix 2). However, because there is no specific reason to dismiss them, the outliers are worth being used (Ferdinand, 2002).

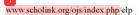
<u>Multicollinearity and Singularity.</u> According to the output from Amos, the determinant of the sample covariance matrix should be equal to 835,553. This value is far above zero. As a consequence, it belongs to no multicollinearity or singularity category (Appendix 4).

<u>Test of Hypotheses.</u> The regression weights output indicates that the influence of AE on Ab and SN are significant. Likewise, the influence of AR on Ab. In addition, the influence of Ab on BI, SN on BI and PBC on BI are also significant (Table 4).

Tabl	Table 4. Regression Weights: Group Number 1-Default Model								
			Estimate	S.E.	C.R.	Р	Label		
Ab	<	AE	19.558	4.058	4.820	***	par 12		
SN	<	AE	11,672	3,839	3,041	.002	par 13		
Ab	<	AR	4,481	1,690	2,652	,008	par 21		
BI	<	Ab	.017	005	3,558	* * *	par 18		
BI	<	PBC	.014	005	2,584	.010	par 19		
BI	<	SN	,017	,006	2,759	,006	par 20		
AR1	<	AR	.269	.029	9.207	***	par 2		
AR2	<	AR	.271	,038	7,065	* * *	par 3		
AR3	<	AR	.191	.032	6.054	***	par 4		
AR4	<	AR	.243	.034	7,052	***	par 5		
NB	<	SN	,043	,002	23,480	***	par 6		
MC	<	SN	.046	.002	24,753	* * *	par 7		
BI1	<	BI	,240	,019	12,490	***	par 8		
BI2	<	BI	,239	,021	11,656	***	par 9		
BI3	<	BI	.234	.019	12,224	***	par 10		
BI4	<	BI	,270	,028	9,616	* * *	par 11		
PF	<	PBC	,049	,002	22,904	* * *	par 14		
CB	<	PBC	.042	.002	20,890	ગર ગર ગર	par 15		
ev	<	Ab	,046	,002	27,808	***	par 16		
b	<	Ab	,045	,001	30,129	***	par 17		

2 Table 4. Regression Weights: Group Number 1-Default Model

Source: Amos output.



#### 4. Discussion

Table 4 shows that both the influence of AE on Ab and AE on SN are significant, which denoted by p=0.000 and p=0.002. These lead to the consequence that the hypotheses, i.e., "The Attration Effect (AE) affects the Attration's creation (Ab)", and "The Attration Effect (AE) affects the Subjective Norm (SN)" are really empirically supported. This results are in accordance with the expectation which are in line with other Santosa's studies findings (2013; 2014; 2015).

The Table 4 also demonstrates that the influence of Affective Response (AR) to the attitude's creation (Ab) is also empirically supported (H3). The finding is also in favor with other studies such as Mishra et al. (1993), Hedgcock and Rao (2009), Kim and Hasher (2005), Kahn and Isen (1993), Lee and Sternthal (1999), Barone et al. (2000), Isen (2003), Isen and Erez (2002), Fredrickson and Branigan (2005), Hicks and King (2007), Harmon-Jones and Gable (2008), Gable and Harmon-Jones (2008), Harmon-Jones and Gable (2009). However it is actually slightly different, since the finding denoted to the creation of an individual's attitude concerning with the theory of planed behavior. Therefore, the attitude formed is not an attitude toward behavior.

The mentioned findings indicate that the attraction effect which simultaneously works with the affective response can develop a consumer's subjective judgment, which through the integration of a consumer's belief and evaluation can build up the consumer's attitude. Meanwhile, the consumer's subjective judgment leads to the consumers' attitude, which is motivated by the need to comply with the desires of the people around him/her. Eventhough they do not look like totally new, it should be appreciated as a significant new facts in theoretical development, and obviously need further exploration and development.

In accordance with the theory of planned behavior, the three predictors of behavioral intention, i.e., attitude, the subjective norm and perceived behavioral control work well. The results also support the studies of Jyh (1998), Okun and Sloane (2002), Martin and Kulinna (2004), Wiethoff (2004), Marrone (2005), Kouthouris and Spontis (2005), Santosa (2013), and Santosa (2015).

The findings likely lead to managers to be very cautious of launching products. While the products should be carefully posted to generate an attraction effect, it is not easy to control consumers to be continuously happy since the consumers are vary. Many affairs are out of control. One way still open is to create, communicate and deliver excellent consumers' value. It includes not only quality, but also feature, design, package, and price. The company should constantly develop brand and/or brand equity. In addition, the way of marketing the products should be well-performed, for instances, nice ads, showroom's well-interior designed, interesting brochures, excellence support service, and salesforces' well-performed. Any modes should lead to good first impression. Consequently, while the attraction effect is succesfully generated, the marketing efforts are obviously lead to good impression, the brand equity is well-developed it hopefully produces the intention to buy.

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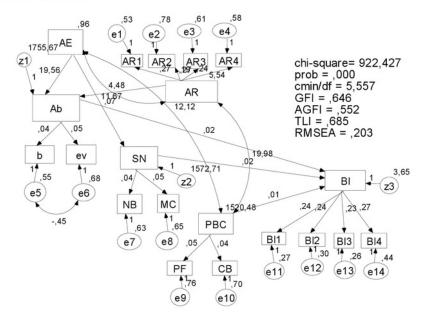
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#### Appendix

#### **Appendix 1. Initial SEM**



Appendix 2. Observations Farthest from the Centroid (Mahalanobis Distance) (Group Number 1)

Observation number	Mahalanobis d-squared	p1	p2
1	111,000	,000	,000
65	64,831	,000	,000
21	63,752	,000	,000
76	63,752	,000	,000
28	60,727	,000	,000
96	53,733	,000	,000
3	46,118	,001	,000
15	44,600	,001	,000
4	43,170	,002	,000
95	41,399	,003	,000
107	39,629	,006	,000
41	38,779	,007	,000
12	36,648	,013	,000
82	35,400	,018	,000

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Observation number	Mahalanobis d-squared	p1	p2
27	34,659	,022	,000,
60	32,429	,039	,000,
59	29,437	,080	,007
31	27,110	,132	,222
24	27,043	,134	,166
35	26,821	,140	,152
5	26,510	,150	,160
103	26,395	,153	,128
55	25,973	,167	,165
70	25,631	,178	,190
13	25,498	,183	,164
56	25,295	,190	,157
10	24,963	,203	,186
88	24,853	,207	,158
47	24,332	,228	,250
53	24,249	,232	,211
67	23,566	,262	,394
32	23,161	,281	,491
105	21,566	,365	,951
33	21,522	,367	,934
40	20,936	,401	,979
29	20,559	,424	,990
93	20,327	,438	,992
38	20,240	,443	,990
51	20,085	,453	,990
72	19,363	,498	,999
6	19,267	,505	,999
104	19,132	,513	,999
66	19,106	,515	,998
77	19,018	,521	,998
83	18,990	,522	,996
2	18,987	,523	,993
90	18,477	,556	,999

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Observation number	Mahalanobis d-squared	p1	p2
46	18,037	,585	1,000
50	17,916	,593	1,000
14	17,890	,595	,999
58	17,686	,608	1,000
48	16,398	,692	1,000
57	16,394	,692	1,000
81	16,238	,702	1,000
74	15,921	,722	1,000
99	15,629	,739	1,000
37	15,625	,740	1,000
106	15,593	,742	1,000
75	15,498	,747	1,000
87	15,451	,750	1,000
17	15,401	,753	1,000
68	15,171	,767	1,000
94	14,995	,777	1,000
49	14,811	,787	1,000
80	14,799	,788	1,000
63	14,649	,796	1,000
102	14,599	,799	1,000
101	14,368	,811	1,000
45	14,331	,813	1,000
89	14,028	,829	1,000
36	14,018	,830	1,000
84	13,707	,845	1,000
11	13,634	,849	1,000
7	13,629	,849	1,000
25	13,416	,859	1,000
44	12,641	,892	1,000
69	12,641	,892	1,000
26	12,638	,892	1,000
100	12,066	,914	1,000
43	12,051	,914	1,000

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Observation number	Mahalanobis d-squared	p1	p2
8	11,194	,941	1,000
92	11,109	,943	1,000
71	10,893	,949	1,000
97	10,508	,958	1,000
52	10,477	,959	1,000
19	10,402	,960	1,000
30	10,286	,963	1,000
20	10,218	,964	1,000
42	9,258	,980	1,000
16	8,965	,983	1,000
39	8,840	,985	1,000
54	8,599	,987	1,000
108	8,414	,989	1,000
79	8,200	,990	1,000
73	7,580	,994	1,000
98	7,333	,995	1,000
78	7,243	,996	1,000
109	6,999	,997	1,000
91	6,697	,998	1,000
61	6,577	,998	1,000

5 Appendix 3. Z-SCORE

Descriptive Statistics						
	N	Minimum	Maximum	Mean	Std. Deviation	
Zscore(AE)	112	-3.10031	.96091	.0000000	1.00000000	
Zscore(AR1)	112	-2.62146	1.51380	.0000000	1.00000000	
Zscore(AR2)	112	-1.56694	2.08925	.0000000	1.00000000	
Zscore(AR3)	112	-2.83332	1.57406	.0000000	1.00000000	
Zscore(AR4)	112	-2.90498	1.27968	.0000000	1.00000000	
Zscore(AR)	112	-4.05821	2.70673	.0000000	1.00000000	
Zscore(b1)	112	-1.96997	1.38998	-2.1529163E-16	1.00000000	
Zscore(b2)	112	-2.71300	1.47812	-1.4487270E-16	4 1.00000000	

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Zscore(b3)	112	-2.18318	1.15113	.0000000	1.00000000
Zscore(b)	112	-2.35666	1.63580	.0000000	1.00000000
Zscore(ev1)	112	-2.68286	1.37769	.0000000	1.00000000
Zscore(ev2)	112	- <mark>2</mark> .74946	1.45449	.0000000	1.00000000
Zscore(ev3)	112	- <mark>2</mark> .21975	1.29834	.0000000	1.00000000
Zscore(ev)	112	- <mark>2</mark> .20775	1.64912	.0000000	1.00000000
Zscore(Ab)	112	- <mark>1</mark> .97744	1.99244	.0000000	1.00000000
Zscore(NB1)	112	-3.22802	1.59249	-1.3896141E-15	1.00000000
Zscore(NB2)	112	-2.70077	1.64114	-1.0294074E-15	1.00000000
Zscore(NB3)	112	-2.75263	1.74802	.0000000	1.00000000
Zscore(NB)	112	-3.58129	2.05364	-1.3717487E-16	4
Zscore(MC1)	112	- <mark>1</mark> .91645	1.49057	.0000000	1.00000000
Zscore(MC2)	112	-3.25126	1.37275	.0000000	1.00000000
Zscore(MC3)	112	-1.48560	1.82010	.0000000	1.00000000
Zscore(MC)	112	-2.35117	2.00541	-2.2601550E-16	1.00000000
Zscore(SN)	112	-2.86260	2.49178	.0000000	1.00000000
Zscore(PF1)	112	-3.72033	.90941	-1.1742841E-15	1.00000000
Zscore(PF2)	112	-3.10558	1.50138	-7.5403932E-16	1.00000000
Zscore(PF3)	112	-2.34377	1.90728	-4.0168166E-16	1.00000000
Zscore(PF)	112	-3.88076	1.85713	.0000000	1.00000000
Zscore(CB1)	112	-2.59820	1.06985	-3.1902962E-15	1.00000000
Zscore(CB2)	112	-2.01890	1.62815	-8.3293832E-16	5 1.00000000
Zscore(CB3)	112	-2.44287	1.84892	.0000000	1.00000000
Zscore(CB)	112	-2.71984	2.11543	.0000000	1.00000000
Zscore(PBC)	112	-2.51454	2.54053	-7.4558275E-17	1.00000000
Zscore(BI1)	112	-3.41551	1.56869	-3.4337064E-16	1.00000000
Zscore(BI2)	112	-2.07084	1.57210	.0000000	1.00000000
Zscore(BI3)	112	-2.67441	1.11716	-2.5150896E-15	1.00000000
Zscore(BI4)	112	-2.65744	1.51987	-9.9782980E-16	1.00000000
Zscore(BI)	112	-2.76612	1.92790	-2.6997041E-15	1.00000000
/alid N (listwise)	112				



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	PBC	AE	AR	Ab	SN	BI	CB	PF	ev	BI4	BI3	BI2	BII	MC	NB	AR	AR	AR	AR	b
	10.00	8.96%	10.510		20.02			2604	1733			0.80	199329	353		4	3	2	1	
iC	1520,48																			
	2																			
E	12,117	,961																		
R	19,983	,066	5,544																	
b	674,394	19,099	26,138	2246,3																
				37																
N	832,073	11,222	7,937	1187,7	1703,6															
			201	77	97															
1	46,822	,675	,386	67,829	60,451	6,477														
в	64,514	,684	,293	36,250	45,921	2,746	3,43 4													
								4.22												
F	73,756	,440	1,243	24,510	31,384	1,688	2,52 0	4,33 5												
				102,96			1,56	1,29	5,39											
v	30,631	,885	,990	0	56,217	3,159	2	5	7											
14	9,143	,239	,022	15,440	14,742	1,747	,653	,214	,676	,909										
13	12,309	,244	,207	17,492	12,001	1,518	,707	,424	,786	,294	,620									
12	13,805	,060	,176	19,319	18,801	1,548	,715	,597	,929	,250	,311	,672								
1	12,225	,130	,030	16,073	15,705	1,554	,704	,485	.798	,311	,289	.325	,638							
		,					1,96	1,09	2,54		,			4,23						
С	33,740	,490	,184	52,735	78,107	2,733	4	7	0	,747	,508	,735	,784	0						
							1,98	1,65	2,57					2,81	3,77					
В	38,183	,447	,389	53,224	73,185	2,581	3	3	3	,523	,510	,953	,632	1	7					
R4	11,395	,173	1,348	13,407	4,930	,373	,434	,517	,427	,086	,178	,104	,049	,138	,284	,906				
										-,00			-,07							
3	8,496	,023	1,060	5,222	1,607	,129	,268	,398	,163	8	,121	,106	5	,010	,059	,190	,816			
							-,19			-,05	-,00			-,07	-,02		-,11	1,18		
2	-1,610	-,074	1,501	5,693	-,705	,047	6	,033	,320	0	3	,014	,060	7	0	,142	4	6		
							-,06						-,00							
81	4,130	-,020	1,492	7,281	4,355	,051	9	,366	,329	,030	,018	,024	4	,219	,174	,111	,239	,287	,927	
	29,927	,814	1,224	100,40	52,607	3,031	1,68	,991	4,14	,705	,812	,869	,670	2,32	2,36	,739	,223	,196	,279	5,0
	29,921			2			6	,991	9	,705	,812	,805	,070	1	0	,739	,223	,190	,215	6
		Note.	Conditio	on numl	per=143	039,80	7.													
		Eigenv	values																	
		3718,8	323	113	36,082		642,6	33		6,541		4,39	9	1	,559		1,25	6		
		1,041	,869 ,73	,633	,480 ,41	7 ,285	,248 ,	,00	85 ,06	3 ,040	,026									
		Determ	ninant c	of sampl	e covar	iance n	natrix=	835,5	53											
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Appendix 5.	Assessment of Normality (Group Number 1)

Variable	min	max	skew	c.r.	kurtosis	c.r.
PBC	27,000	225,000	,029	,123	-,120	-,259
AE	1,000	5,000	-1,073	-4,637	,462	,999
AR	4,000	20,000	-,647	-2,794	1,616	3,492
Ab	36,000	225,000	,109	,471	-,524	-1,133
SN	3,000	225,000	,240	1,039	,625	1,351
BI	8,000	20,000	-,363	-1,567	,089	,193
СВ	6,000	15,000	-,369	-1,595	,215	,465
PF	3,000	15,000	-,736	-3,181	1,425	3,079
ev	6,000	15,000	-,432	-1,867	-,328	-,708
BI4	1,000	5,000	-,592	-2,556	-,307	-,664
BI3	2,000	5,000	-,975	-4,213	1,039	2,244
BI2	2,000	5,000	-,577	-2,492	-,095	-,205
BI1	1,000	5,000	-,867	-3,746	,910	1,967
MC	6,000	15,000	-,165	-,712	-,094	-,203
NB	4,000	15,000	-,615	-2,658	1,220	2,634
AR4	1,000	5,000	-,910	-3,932	,375	,811
AR3	1,000	5,000	-1,085	-4,688	,186	,402
AR2	1,000	5,000	,460	1,985	-,892	-1,928
AR1	1,000	5,000	-,701	-3,030	-,360	-,778
b	6,000	15,000	-,369	-1,595	-,229	-,495
Multivariate					216,362	38,594

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