

ABSTRAK

Penelitian ini bertujuan untuk menganalisis pengaruh kualitas kehidupan kerja, kepuasan kerja dan komitmen organisasional terhadap kinerja karyawan PT Bank DBS Cabang Semarang. Populasi dalam penelitian ini sejumlah 169 responden merupakan karyawan PT Bank DBS Cabang Semarang, Teknik pengambilan sampling menggunakan proportional random sampling, Sehingga dapat diketahui sampel sebanyak 63 responden. Pengujian data dalam penelitian ini menggunakan uji instrumen dan uji hipotesis, Hasil analisis dan uji hipotesis, diperoleh bahwa kualitas kehidupan kerja, kepuasan kerja dan komitmen organisasional berpengaruh positif terhadap kinerja karyawan.

Kata kunci : kualitas kehidupan kerja, kepuasan kerja, komitmen organisasional, kinerja karyawan.

ABSTRACT

This research is used to analyze the effect of work quality, work satisfaction and organizational commitment to the performance of IPT employees at iDBS Bank i Branch, Semarang. The population in this study were 169 respondents who were employees of PT Bank iDBS i Branch Branch, Semarang, the technique of sampling taking used random random sampling. Idata testing in this research uses the instrument test and hypothesis test, the results of the analysis and the test of hypotheses, idioms that the quality of work life, the satisfaction of the work and the organizational commitment and the influence of the positive influence on the performance of the employees.

Keywords: quality of work life, job satisfaction, organizational commitment, employee performance.