Shalahudin, Muhammad. 2020. The Use of Gambits in Telephone Calls among Eights Semester Students of English Literature Department in University of Stikubank Semarang. A final Project in a Partial Fulfilment of the Requirements for a Degree Award of Sarjana Sastra in English Language and Literature, Supervised by Dr. Katharina Rustipa, M.Pd, FBIB-UNISBANK Semarang.

## **ABSTRACT**

This research was conducted to find out the types and functions of gambits uttered by the students in telephone calls. This research employed descriptive qualitative method. The subjects of this research were eights semester students of English literature department in University of Stikubank Semarang. The data of this research was collected by employing audio recording and transcribing. The results of the research revealed that (1) there are three types of Gambits uttered by the students namely opening Gambits, Linking Gambits and Responding Gambits. (2) Each type of the Gambits was uttered in different functions. First, Opening Gambits have different functions, such asking for information, interrupting, getting information in the phone, act in order, telling the story, surprising the fact, an unpleasant thought and personal opinion. The functions were uttered in two forms, namely interrogative and declarative forms. Second, Linking Gambits consisted of some functions, namely emphasizing a point, giving the reason, thinking ahead, correcting yourself, demanding explanation, argument and counter argument, seeing the good side, and hesitation phrase. All the functions were uttered in interrogative and declarative forms. Third, Responding Gambits consisted of several different functions such as right or wrong, showing interest, communication problem and accepting a compliment. The Gambits was uttered in the form of declarative form. It can be concluded that, there were three kinds of conversation gambits were found. It means that gambit is really needed in conversation.

Keywords: Gambits, Communication